

## Appendix 5

### ChangeUp Principles

The Capacity Builders (2004<sup>1</sup>) report ChangeUp Capacity Building and Infrastructure Framework for the Voluntary and Community Sector is underpinned by the following principles:

#### **1. Independent**

recognising that frontline organisations are independent organisations that determine their own futures

#### **2. Needs led**

encouraging frontline organisations and infrastructure bodies to link the development of their activities to clear evidence of need

#### **3. Collaborative**

facilitating and promoting collaborative relationships between the voluntary and community sector, government and other key stakeholders

#### **4. Outcome-focused**

encouraging frontline organisations to deliver outcomes, report on their impact and demonstrate their achievements

#### **5. Sustainable**

helping to create sustainable organisations and infrastructure capable of addressing the complex social issues that require public action

#### **6. Delivered close to the point of need**

enabling services and activities to be delivered as close to the point of need as is economically viable and consistent with achieving quality

#### **7. Diverse**

encouraging frontline organisations and infrastructure bodies to respect, involve and meet the needs of the diversity of individuals and communities in England

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<sup>1</sup> *ChangeUp - Capacity Building and Infrastructure Framework for the Voluntary and Community Sector* (Home Office, 2004) is available via: <http://www.changeup.org.uk/documents/ChangeUp-CapacityBuildingInfrastructureFrameworkVCS-2004.pdf>

**8. Excellent**

enabling and encouraging frontline organisations to strive for excellence in all that they do, even if that sometimes means making fewer commitments

**9. Efficient**

enabling and encouraging greater efficiency in frontline organisations' work and their relationships with government

**10. Accountable**

enabling and encouraging frontline organisations to become more accountable and more responsive to their stakeholders.